

# **Retaining Members**

Rose Walton (she, hers)

**Assistant Director for New Student Programs** 

# At a social gathering, where can we find you?

- 1. Running around because I probably planned it.
- 2. Lingering by the snack table.
- 3. Petting the dog to take a break from socializing.
- 4. Picking up trash to keep myself busy.
- 5. Mingling and searching for my new bestie.



Identifying the preferences of your individual members is the key to sustaining participation & enthusiasm!



No longer fun

Not forming connections

Why do they leave?

Not feeling appreciated

Not a worthwhile experience



# The GRAPE Principle for Retention

Growth
Recognition
Achievement
Participation
Enjoyment





## **GROWTH**

Support your members in becoming more...

Competent

Experienced



Knowledgeable



## **RECOGNITION**

Planned

**Timely** 



Impressionabl e

**Personal** 



## **ACHIEVEMENT**

**SHARED** 

Students want to join organizations with:

Goals
A vision
An action plan

**PERSONAL** 

Intrinsic motivation is activated through:

Sense of purpose
Strength-aligned
tasks
Team building



## **PARTICIPATION**

**ONE** 

Reading & submitting to newsletters

Attending events

Answering feedback surveys



**LEVEL TWO** 

Joining committees

Applying for leadership roles

Organizing events

DISCOVER | DEVELOP



## **ENJOYMENT**

Take action to ensure your members feel...

Comfortable

**Empowered** 

Connected

Seen



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"If you care about someone, and you have a little love in your heart, there ain't nothing you can't get through together."

-Ted Lasso



