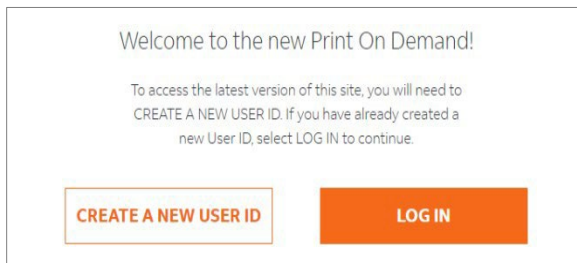


### Login

- To access your ordering site, go to: [www.office.fedex.com/ondemand/xavier](http://www.office.fedex.com/ondemand/xavier)
- If you have not yet created a User ID, select Create a New User ID.  
NOTE: All users must create new login credentials to access their site. Do not use the same User ID as your shipping account (fedex.com) or your POD Retail (Public) account ([office.fedex.com/default/](http://office.fedex.com/default/)).

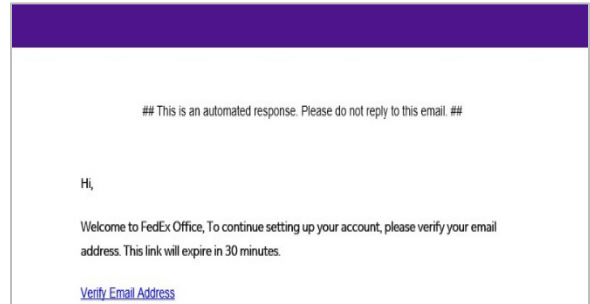


### Create a New User ID

- Enter your information – Name, Address, Phone Number and Email. Select Enter Login Details.

- Choose User ID type (email address or create your own) and create a secure password.
- Check the box to accept the standard fedex.com terms of use.
- Select Create My User ID. Depending on your site configuration, you may be granted immediate access, or your access may need to be approved by your site administrator.
- Select Verify Email Address on the FedEx Office Print On Demand User Verification email.

NOTE: The verification link will expire in 30 minutes.



- Enter your recently created user ID and password to log in.

- Get started by selecting an ordering option such as Upload & Print or Browse Print Products.

### Troubleshooting

- After attempting to log in, if you are redirected to Print On Demand Retail (Public) home page ([office.fedex.com/default/](http://office.fedex.com/default/)) or, Shipping homepage (fedex.com), follow step 1 & 2 under the Login section above. If you have already created a unique User ID for your company site then you must log out and try logging in to your company's site again.
- If you receive an error message, please clear your browse cache and try again, or contact customer support.